



발표요약본 (Presentation Summary)

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The Future of Singapore Public Service HR brought about by Digital Transformation and AI

The Singapore Public Service needs to transform to be able to thrive in an environment of greater complexity, volatility and scarcity. The HR community plays a critical role in enabling this transformation.

- We will need to proactively support our organisations in strategic workforce planning, workforce restructuring and job redesign as the way we work changes.
- HR will need to engineer our officers' careers for life-long employability as the career span of our officers expand.
- The HR community also needs to architect a future-ready work environment which can attract, develop and retain talent. A workplace with a trusting, empowering and engaging culture that values diversity, health, wellness and is technology enabled, yet people-centered.
- Recognising the pivotal role of digital transformation and AI advancement, HR adopts technology such as RPA which empower us to streamline processes, enhance HR services and derive valuable insights from data.

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therefore, a presentation summary will be provided.