

# DEIB: Tapping into the Power of Thriving Organizations

Maria Morukian maria@msmglobalconsulting.com

#### What we believe



Leadership is instrumental

Curiosity and self-reflection are key

Everyone is part of the dialogue

People need to "feel" it

People want practical



#### What is DEIB?

#### **Diversity:**

dimensions of identity that shape our lives

#### **Inclusion:**

environment where people can contribute fully

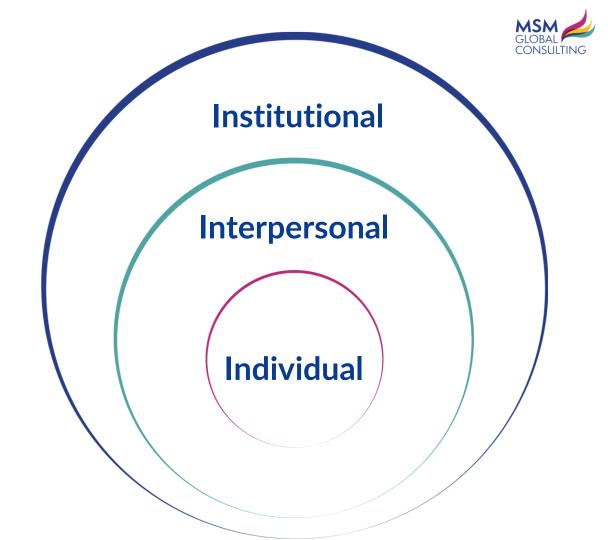
#### **Equity:**

practices that ensure everyone can thrive

#### **Belonging:**

Feeling safe and deeply connected

DEIB helps us thrive at all levels





### Individuals who experience inclusive organizations are more engaged and satisfied.

#### Employees who feel appreciated are:

- 4 times more likely to say the organization is inclusive
- 7 times more likely to say the organization is equitable.
- 30% less likely to experience burnout.
- 37% less likely to be looking for another job.

Source: Gallup/Workhuman, 2023



# At the interpersonal level, teams with more diversity and inclusion perform better.

- Inclusive teams make better business decisions up to 87% of the time.
- Teams that follow an inclusive process make decisions
   2X faster with 1/2 the meetings.
- Decisions made and executed by diverse teams delivered 60% better results.

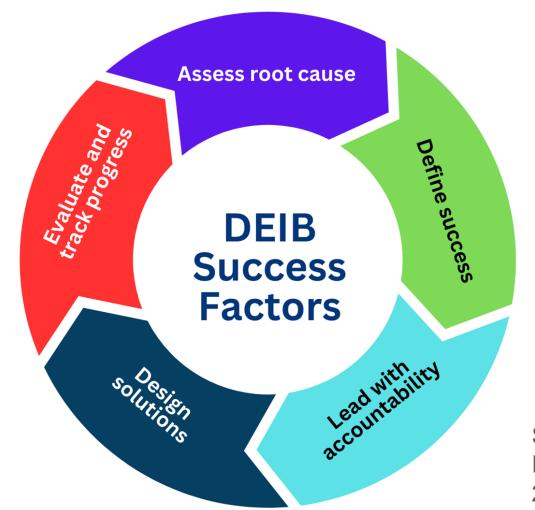
Source: CloverPop, 2021



#### Institutions are positively impact by DEIB.

- Companies with more women and ethnic minorities in management positions are 30+% likely to financially outperform their counterparts.
- Organizations that demonstrate commitment to DEIB initiatives have 80% greater change power.
- Nations with higher levels of gender equity and female economic participation have higher growth, more favorable development outcomes, and lower income inequality.





Source: World Economic Forum, 2024



#### **Assess the Root Cause**

- Survey diverse constituents to discover needs
- Determine patterns and pain points to prioritize actions
- Identify policy and practice gaps



#### **Define Success**

- Develop a clear and compelling vision
- Determine quantifiable outcomes for progress
- Develop a communication strategy to gain broad commitment



#### **Lead with Accountability**

- Align DEIB with business strategy and goals
- Hold senior leaders accountable for outcomes
- Model inclusive behaviors from senior execs to middle managers
- Ensure resources for long term progress



#### **Design Solutions**

- Create internal functions and structures to drive change
- Provide learning and development to all
- Build sustainable recruitment & retention practices



#### **Evaluate and track progress**

- Track progress against key performance indicators (KPIs)
- Conduct benchmarking assessments to gauge progress
- Identify ongoing or new challenges and refine strategies as needed
- Acknowledge and celebrate incremental successes

#### Assess root cause

- Survey diverse constituents to discover needs and experiences
  Determine patterns and pain points to prioritize actions
- Identify policy and practice gaps to address

#### Define success

- Develop a clear and compelling vision
  Determine quantifiable outcomes for progress
  Develop a communication strategy to gain broad commitment

#### Lead with accountability

- Align DEIB with business strategy and goals
  Hold senior leaders accountable for outcomes
- Model inclusive behaviors from senior execs to middle managers
- Ensure resources for long term progress

#### Design solutions

- Create internal functions and structures to drive change
- Provide learning and development to all employees
  Build sustainable recruitment and retention practices

#### Evaluate and track progress

- Track progress against key performance indicators (KPIs)
  Conduct benchmarking assessments to gauge progress
  Identify ongoing or new challenges and refine strategies as needed
- Acknowledge and celebrate incremental successes

# Maria Morukian maria@msmglobalconsulting.com







# DIVERSITY EQUITY& INCLUSION FOR TRAINERS

FOSTERING DEI IN THE WORKPLACE

MARIA MORUKIAN